

Subject: System Downtime Fluxys TENP

Dear Madam/Sir.

Fluxys TENP herewith would like to inform about a system downtime on Wednesday the 16 December 2020, from 05:00 – 08:00 (CET).

During this timeframe Fluxys TENP's operative system will be completely unavailable. The downtimes will cause the following impact:

- No booking of capacities with Fluxys TENP
- No nominations and renominations at Fluxys TENP
- No receipt and sending of confirmations by Fluxys TENP
- Unavailability of Electronic Data Portal of Fluxys TENP

May we kindly ask you to adapt your planning accordingly? Thank you.

For any questions please contact dispatching,fluxystenp@fluxys.com

Fluxys TENP apologises for any inconveniences caused.

Kind regards,

Fluxys TENP GmbH Eisabethstr. 11 40217 Düsseldorf, Germany Phone +49 211 42 09 09 0 Fax +49 211 42 09 09 11 www.fluxys.com

www.fluxys.com AG Düsseldorf, HRB 60917 Managing Directors: Amo Büx, Carlo van Eysendyck, Eilk Vennekens Alessandro Brunoni

Phone +49 211 4209 090 Senior Commercial Operations Officer

Philipp Otto

Commercial Operations & IT

Engineer