

Subject: System Downtime Fluxys TENP

Dear Madam/Sir,

Fluxys TENP herewith would like to inform about a system downtime on **Wednesday the 18 December 2019, from 05:00 – 08:00 (CET).**

During this timeframe Fluxys TENP's operative system will be completely unavailable. The downtimes will cause the following impact:

- **No booking of capacities with Fluxys TENP**
- **No nominations and renominations at Fluxys TENP**
- **No receipt and sending of confirmations by Fluxys TENP**
- **Unavailability of Electronic Data Portal of Fluxys TENP**

May we kindly ask you to adapt your planning accordingly? Thank you.

For any questions please contact dispatching.fluxystenp@fluxys.com

Fluxys TENP apologises for any inconveniences caused.

Kind regards,

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