# Annex 3

# Operating Manual of Fluxys TENP GmbH

This is a legally non-binding English convenience translation of the German document: „Operating Manual der Fluxys TENP GmbH (gültig ab 01. Oktober 2026)".
Please note that the legally binding document is the document „Operating Manual der Fluxys TENP GmbH (gültig ab 01. Oktober 2026)".

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## Section 1 General

This Operating Manual is an integral part of the General Terms & Conditions for Entry/Exit contracts of Fluxys TENP GmbH ("**GTC**").

Fluxys TENP GmbH is hereinafter referred to as "**Fluxys TENP**".

To ensure proper handling of transmission, each network operator within the transmission chain shall receive information on the quantities to be transported.

In addition to the standardized procedures for nomination in accordance with Section 13a para. 2 GTC, Fluxys TENP offers the possibility of a nomination via the Client Portal "MyFluxys" of Fluxys TENP.

As far as no deviant regulations are made in this document, the regulations of the latest valid version of the DVGW Code of Practice G 2000 shall be applicable.

## Section 2 Accessibility

The permanent accessibility of Fluxys TENP is ensured by the 24/7-Dispatching:

E-mail addresses: tso@gmsl.co.uk
dispatching.fluxystenp@fluxys.com

Phone number: +44 (0)845 164 5079

## Section 3 Communication test

The shipper has to guarantee that he or a defined balancing group manager executes the communication test in accordance with Section 13b para. 1 GTC in due time. For further information concerning the performance of the communication test, the shipper/balancing group manager contacts Fluxys TENP at the e-mail address: dispatching.fluxystenp@fluxys.com.

## Section 4 Daily notification about the capacity portfolio within the balancing groups

As an alternative to Section 12 para. 18 GTC, Fluxys TENP makes available to the shipper the capacity portfolio within his balancing groups per network point for the following Gas Day in the Client Portal "MyFluxys" of Fluxys TENP after login.

## Section 5 Contact for operative questions

Shipper/balancing group manager can send their operative questions to the following e-mail address: dispatching.fluxystenp@fluxys.com.